

CAPA and CBUSArts Safety & Security Statement

CAPA takes personal safety very seriously, and has implemented security measures to better assure the comfort and protection of all persons who work, volunteer, and visit our venues. By attending an event, guests agree to comply with the below inspection policy, including handling of prohibited items, and the guest code of conduct, waiving any and all related claims against CAPA.

Inspection/Bag Policy

All guests of CAPA venues are subject to inspection. Guests who refuse may be denied entry. This includes various metal detectors and physical bag checks.

- Guests are permitted one bag no larger than 16" x 16" x 8" in size. A "bag" includes any type of device or vessel used for carrying or concealing items. Bags, regardless of size, are subject to search and guests may also be requested to open their jackets prior to entry.
- Some events may use walk-through metal detectors or wand-style metal detectors. If the devices are alarmed, guests may be asked to divest potential items and are subject to additional detection measures.

Prohibited Items

The following is a list* of items prohibited inside venues owned and/or operated by CAPA:

- Weapons of any kind or facsimiles of weapons, including firearms, pellet guns, stun guns, martial arts weapons, pepper spray, pocket/utility knives, or cutting instruments
- Illegal drugs or substances
- Flammable liquids
- Fireworks, pyrotechnics, flares, or incendiary devices
- Glass, metal, or plastic containers of any kind including cans, bottles, and flasks
- Outside food or beverages including alcohol
- Audio/visual recording device
- Oversized bags that exceed 16" x 16" x 8" (See bag policy for more info.)
- Interchangeable/detachable camera lenses (No professional photography unless authorized.)
- Two-way radios
- Laser pointers
- Laptops/tablets
- Beach balls, projectiles, balloons, permanent markers, spray paint
- Drones
- Flashlights
- Signs, flags, banners
- Selfie sticks
- Optical illusions
- Pets, other than service animals
- Segways, skateboards, rollerblades, hoverboards, bicycles, helmets
- Any type of portable seat, other than backless booster seats of reasonable size, and seats approved and required for accessibility
- Noisemakers, bullhorns, or air horns
- Unapproved pamphlets, handouts, advertisements

*This list is not all-inclusive and may change or be updated at any time without notice. Additional restrictions may apply.

Guests with prohibited items may return them to their vehicles. Unattended items left outside the facility doors will be discarded to ensure patron safety. No prohibited items will be held at the door for safekeeping. Any items deemed dangerous or inappropriate may be confiscated and/or presented to law enforcement.



Guest Code of Conduct

CAPA is committed to providing a safe, comfortable, and enjoyable entertainment experience, and all venue personnel will treat guests in a consistent, professional, and courteous manner.

Guests are expected to:

- Report inappropriate behavior to an usher, house manager, or security officer.
- Comply with requests from venue staff and/or security regarding facility operations and emergency response procedures.
- Sit only in their ticketed seats, and show their tickets when requested.
- Responsibly consume alcoholic beverages in a manner compliant with state law.
- Refrain from fighting, throwing objects, using foul/abusive language or gestures, attempting to enter restricted areas, or engaging in other behavior detrimental to the experience of other guests. Guests engaging in such behaviors will be immediately ejected and may be subject to police action.
- Refrain from interfering with the event or performers in any way.
- Refrain from smoking or vaping or using tobacco-related products anywhere inside the venue at any time.
- Refrain from attempting re-entry into the venue without a ticket or appropriate credentials.
- Wear a shirt, shoes, and lower garments at all times.

Tickets

A ticket is a revocable license valid exclusively for the event listed on the ticket, and is subject to the policies of the venue and the conditions and terms on the back of the ticket. Venue management reserves the right to revoke the license/ticket without refund for non-compliance with any CAPA terms and policies. Venue staff may intervene when necessary to ensure the above expectations are met. Guests who do not adhere to these policies may be ejected without refund, and to the extent the conduct constitutes a violation of law, may be subject to arrest and prosecution.

Venues

These policies are in effect at the Ohio Theatre, Palace Theatre, Southern Theatre, Lincoln Theatre, and Riffe Center Theatres. Patrons attending the Riffe Center Theatres are subject to additional security measures required by the management of the Vern Riffe Center for Government and the Arts.



Ohio Theatre • Palace Theatre • Southern Theatre • Lincoln Theatre • Riffe Center Theatres
55 E. State Street, Columbus, OH 43215 • main office: 614-469-1045 • capa.com



CBUSArts Ticket Center, located in the Ohio Theatre
39 E. State Street, Columbus, OH 43215 • tickets: 614-469-0939 • CBUSArts.com